



# SafeZone

from CriticalArc

SOLUTION

## HEALTHCARE

Enterprise situational awareness solutions designed to improve personnel safety, integrate with existing fixed security systems, and improve overall patient experience.



**“ With SafeZone®, we were able to cut our response times in half.**



# 16x

*Healthcare professionals are sixteen times more likely to be attacked on the job than any other type of service professional.*

Nursing Management

**CriticalArc is here to help you counter this trend with real-time, actionable situational awareness**

### Enterprise Situational Awareness

- Realtime personnel tracking and incident monitoring
- Desktop or mobile platform integration
- Hazard mapping to supplement and provide context to Hazard/Vulnerability Assessments (HVA)

### Home Health Care Worker Safety

- Duty of care for home health care workers and other mobile staff
- Wearable device options and mobile app
- Emergency response via 'panic button' functionality and two-way audio



### Mass Notification System

- Rich multimedia content
- Powerful group notification features to alert healthcare personnel, visitors, and patients by zone
- Supplement or replace existing ENS

### Hospital Incident Command

- Integrate with existing technology and safety systems
- Communicate with various teams
- Manage any size incident without the need for costly radio infrastructure

## Integration with Connexient's MediNav

The challenges of responding to incidents in large, complex facilities are extreme. Critical information needs to be gathered, understood and acted upon within seconds:

- Where is the incident or person needing response?
- Where are my responders?
- How can they be directed to the location of the incident?

In a multi-million square foot building and multi-acre campus, this is difficult or sometimes impossible to determine—and is often described as “flying blind.” The results can be tragic delays and inefficiencies in response.

CriticalArc and Connexient have partnered to offer a ground-breaking solution that integrates MediNav's rich indoor maps and navigation services.



## Emergency Preparedness

The CMS Emergency Preparedness Rule states that healthcare providers must increase patient safety during emergencies and establish a more coordinated response to natural and human-caused disasters.

As a hospital security professional, you know that true risk management means more than just writing plans. SafeZone® can be used to augment and, in some cases, replace existing security solutions to provide a holistic emergency preparedness and security management platform that:

- Retains key personnel by providing a safer, more efficient work environment
- Enables robust, timely and selective communication based on role and geo-location
- Real-time, situational awareness for all first responders and dispatch
- Minimizes business continuity disruptions, enabling faster recovery to business-as-usual
- Demonstrable commitment to duty of care of staff – safeguarding trust, credibility and reputation
- Facilitates existing response and communication plans, ensuring optimal outcomes



CriticalArc is a leading technology innovator, designing, and developing the distributed command and control solution, SafeZone, which is revolutionizing the way organizations manage safety and security operations.

[contact@criticalarc.com](mailto:contact@criticalarc.com)

[www.criticalarc.com](http://www.criticalarc.com)

